



Global Netwatch  
12318 Emmet St.  
Omaha, NE 68164  
Phone: 402-333-5900  
Fax: 402-333-5958  
globalnetwatch.com

GLOBAL NETWATCH offers the best technology available to externally monitor your Web/ IT infrastructure. GNW provides real-time outage alerting and performance tracking data, enabling real improvements / optimizations and justifying costs to upper management. GNW's data is gathered via remote monitoring stations located on separate backbones throughout the world. Synchronized to the atomic clock, GNW's monitoring stations access any web URL or device at selected intervals from 1 minute to every 15 minutes.

## ***GLOBAL NETWATCH Services***

### **URL Monitoring**

#### **Standard Web Monitoring**

- Real-time alerting of website outages – *Know your website is accessible*
- Performance feedback for web optimization

#### **SSL Monitoring**

- All aspects of Standard Web Monitoring plus authentication
- Measures SSL impact and the performance of your third party Certificate Authority

#### **Full Page Monitoring**

- Downloading of all images on a webpage including ActiveX controls, JavaScript libraries, style sheets, flash animations, frame sets, Akamized content, and dynamic URLs
- Performance feedback on all aspects of the webpage – *Optimize loading times*

#### **Transaction / Application Monitoring**

- Simulates user activity through a set transaction – *Data to see what your end-users see*
- Supports complex logins and redirects - *Vital e-commerce knowledge!*

### **Network Monitoring**

#### **Route Watch**

- Records the entire route to the selected device – *View current routes, detect performance bottlenecks*

#### **Ping Service**

- Measures network latency and throughput– *Make changes to improve throughput*

#### **FTP Monitoring**

- Verifies FTP server is online and accepting connections
- Real-time outage alerting– *Identify file transfer road blocks*

#### **Email Monitoring**

- Verifies email sever is able to receive and process email – *Avoid costly email outages*

#### **DNS Monitoring**

- Verifies hostname lookup process

#### **Compare 10**

- Provides actionable performance metrics used to improve the responsiveness and accessibility of web site
- Continually rank the performance of your web site against a competitive peer group of 10 other web sites -*Develop into leading website among peers*

Global NetWatch envisions all key members of the web team, including network, web infrastructure, web application development, and supporting services, utilizing the most robust data set available today to quickly solve performance issues and therefore protect company revenue, reputation and infrastructure investment -

